

University of Tennessee Medical Center Security Department



As part of, and empowered by the community we serve, the University of Tennessee Medical Center Security Department is committed to protecting the lives, property and rights of the patients, visitors, and team members on our UTMC campus. We take proactive measures to create a safe, secure environment on our campus, and seek effective solutions and preventions to criminal activity, workplace violence, as well as improving patient experience and providing support to our mission. We accomplish this through:

- Building effective partnerships with the community.
- Teamwork, collaboration, and the individual initiative of our members
- A steadfast commitment to excellence in performance, leadership, and service
- Protection of individual human rights
- Courteous and respectful interaction with all people.
- Incorporation of our core values "I CARE" (Integrity, Courage, Accountability, Respect and Excellence) into everything we do.

We have armed Security officers (including 6 K9 officers) on duty, and our shifts are 24/7, including weekends and holidays. The main hospital is locked between the hours of 10:00 p.m. and 5:00 a.m. to better protect the team members, patients, and visitors. Officer escorts are available to and from your vehicle for team members if necessary, by request. If there is ever a need for our assistance, the Security Dispatch can be reached by dialing 305-9540 or, for Emergency incidents, call 305-9110.

Parking Services provide multiple parking shuttles for patients during peak hours, as well as three parking shuttles exclusively for team members Monday-Friday. The UTMC parking office is open M-F from 7:30 a.m. to 3:30 p.m. for issues related to proximity cards, parking access or handicapped parking. (305-8362)

Lieutenant Ricky Dixon – UTMC Security Revised – 03/12/21