



## Knoxville Area Health Science Library Consortium

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KAHSLC Program and Business Meeting

Thursday, March 12<sup>th</sup>, 2009 Preston Medical Library, University of Tennessee

**ATTENDING:**

**Jim Damewood**

Walters State

**Nedra Cook**

Fort Sanders Regional Medical Center

**Anya McKinney**

South College

**Lana Dixon**

University of Tennessee

**Laura Vaughn**

Roane State Community College

**Molly Moore**

National Limb Loss Information Center

**Michael Lindsay**

Preston Medical Library, UT

**Anna McKay**

East Tennessee Children's Hospital

**Sandy Oelschlegel**

Preston Medical Library, UT

Presiding: Lana Dixon, President

Recording: Michael Lindsay, Secretary/ Treasurer

**Program: Consumer Health Information Service**, presented by Sandy Oelschlegel, Director, Preston Medical Library, UT.

This presentation focused on Preston Library's Consumer Health Information Service, which has been in existence for 20 years as of 2009. Sandy's presentation detailed her study of consumer health requests, which had been consolidated in a database, the Consumer and Patient Health Information Service database (CAPHIS), and then cross referenced with federal data on the populations which had been served by the consumer health service. Thus Preston Library was able to analyze data on the usage of the service, while avoiding lengthy questioning of our patrons.

In discussions on how to promote the service, it was remarked that brochures for the service are written at a literacy level that is too high for some patrons, and that Preston is working on having these rewritten. As part of our outreach effort, it was discovered that laundromats are good places to post the brochures. (*Presentation slides published on KAHSLC website*).

**Call for official business meeting to start at 12:15 pm.**

Approval of minutes from previous meeting:

- Motion made to approve minutes by Nedra Cook and approved by general acclamation.

### Treasurer's Report:

- Michael Lindsay reported no activity since last meeting, balance stands at \$460.14.

### Old Business:

- Correction to last meeting's announcement: TLA meeting to be held April 8<sup>th</sup>.

### New Business:

- Lana Dixon indicated that there were some questions regarding the settings for the new Discussion List, which the default for replying to a message replied directly to the list, not to the sender of the message. After some discussion, it was agreed that the settings would remain as they are, and all members are urged to add their personal email to their email signature line.

### Announcements:

- Nedra Cook announced TennShare's STAT!Ref Medical deal for FY 2009, promoting this as a great way of providing good collections for a reasonable cost.
- Nedra announced that the NIH Public Access Policy has been strengthened by the latest stimulus law.
- Anya McKinney announced that Joy Johnson has left South College to take a full time position elsewhere, leaving a part time reference position open.
- Molly Moore is part of a national committee that is putting together a wiki for Native American health concerns and best practices:  
([http://native.outreachconnect.info/wiki/index.php?title=Main\\_Page](http://native.outreachconnect.info/wiki/index.php?title=Main_Page)).

Free CE Announcement:

Scheduling:

**Free Consumer Health Classes @ Hodges Library (June 8 & 9) and Preston Library (July 27 & 28).**

**The following classes will be taught at Hodges Library:**

June 8th, Beyond an Apple a Day, 9am-12  
June 8th, From Snake Oil to Penicillin, 1-4pm  
June 9th, Looking in All the Wrong Places, 9am-12  
June 9th, Prescription for Success, 1-4pm

*Please contact Michael Lindsay by **June 3rd** to register for these free classes: [jmlindsay@utmck.edu](mailto:jmlindsay@utmck.edu)*

**The following classes will be taught at Preston Medical Library:**

July 27th, Beyond an Apple a Day, 9am-12  
July 27th, From Snake Oil to Penicillin, 1-4pm  
July 28th, Looking in All the Wrong Places, 9am-12  
July 28th, Prescription for Success, 1-4pm

KAHSLC Members:

I would like to announce a special CE opportunity. Preston Medical Library has received an Express Outreach Award from NN/LM to teach classes leading to MLA's Consumer Health Information Specialization (CHIS). Martha Earl and Cynthia Vaughn have been teaching these classes all over the state, and would be available to teach those same classes this summer, free of charge, in Knoxville. The four classes when completed would be worth 12 hours of CE credit (3 CE credits per class).

This is an especially valuable program designed to keep librarians current on new ideas and resources in consumer health and would be good preparation for those starting a consumer health service or expanding it.

The courses would be taught over a two day period, but would not have to be on consecutive days. In terms of the time commitment, it would be two 3-hour classes, on two separate days.

If you think this is something you could commit to with a reasonable degree of certainty, please let me know. And if so, please send me your preferred summer month for the classes, and the days of the week that work best for you.

Below, you will find course descriptions, which can also be found at:

<http://www.mlanet.org/education/chc/index.html>

Thanks,  
Michael Lindsay  
Secretary/Treasurer, KAHSLC

**Title:** [Beyond an Apple a Day: Providing Consumer Health Information at Your Library](#)

**URL:** <http://nmlm.gov/training/consumer/apple/>

**Languages:** English

**Audience:** Information Professionals

**Description:** This 4-hour hands-on class will cover the information seeking behaviors of consumers. It will also address the recommended core reference collection, as well as databases and newsletters/ periodicals. It will cover the reference interview, disclaimers, and privacy as well as networking with medical librarians. The class will introduce the students to the Medical Library Association and its local chapters. It will describe possible ways to market this service in a community. (4 MLA CE) (Clearinghouse record last modified on August 2nd, 2007) This class can be 2, 3, or 4 hours long with corresponding credit provided.

**Title:** [From Snake Oil to Penicillin: Evaluating Consumer Health Information on the Internet](#)

**URL:** <http://nmlm.gov/training/consumer/snakeoil/>

**Languages:** English

**Audience:** Information Professionals

**Description:** This hands-on course will describe why it is important to evaluate websites. Participants will be given criteria for how to evaluate health information on the Internet. (3 MLA CE) (Clearinghouse record last modified on June 15th, 2006)

**Title:** [Prescription for Success: Consumer Health Information on the Internet](http://nmlm.gov/training/consumer/prescription/)

**URL:** <http://nmlm.gov/training/consumer/prescription/>

**Languages:** English

**Audience:** Information Professionals

**Audience:** Public

**Description:** This hands-on introductory class to consumer health information will cover the information-seeking behaviors of consumers, the basics of MedlinePlus.gov, DIRLINE, ClinicalTrials.gov and other reliable web pages such as those from professional medical associations and advocacy groups. It will cover sites devoted to pharmaceutical information for consumers, drug-interaction databases and herbal information. (Clearinghouse record last modified on July 30th, 2007)

**Title:** [Looking in all the Wrong Places: PubMed for Public Librarians](http://nmlm.gov/training/consumer/pubmed/)

**URL:** <http://nmlm.gov/training/consumer/pubmed/>

**Languages:** English

**Audience:** Public

**Audience:** Health Professionals

**Description:** This class covers basic searching; easy techniques for developing complex search strategies; PubMed's special features, such as Limits and the Clipboard; the Journals Database; the Single Citation Matcher; and MyNCBI. It also covers how to obtain full-text copies of articles.(3 MLA CE) (Clearinghouse record last modified on June 10th, 2006)

Discussion:

- Members shared news of how the difficulties in the economy are affecting them.
- Nedra Cook indicated they were cutting 34 titles, but no nursing titles will be cut.
- Molly Moore indicated some shift from spending on collections to developing digital collections.
- Sandy Oelschlegel shared that all travel money taken but no other serious cuts.
- Nedra Cook reported that there were errors found in the latest edition of the Potter nursing book, indicating that she had heard of these issues from Majors, but had heard nothing from Matthews or Rittenhouse about it.
- Sandy Oelschlegel discussed the Simple Plan, and how, as part of two statewide initiatives, Preston Library was helping to train public librarians in consumer health across the state. This is funded out of a NNLM/SEA grant. Preston librarians will be exhibiting at the TMA on the 3<sup>rd</sup> and 4<sup>th</sup> of April, discussing this initiative.

**Business meeting adjourned at approximately 1:30 pm.**