FRIDAY JUNE 2, 2017

7:15 – 8:15 am
Registration & Continental Breakfast

8:15 – 8:30 am
Opening Remarks
Sandy Oelschlegel, MLIS, AHIP
Course Director

8:30 – 10:00 am
Ten Attributes of Health Literate Health Care Organizations
Cynthia Baur, PhD
Director
University of Maryland School of Public Health
Horowitz Center for Health Literacy

10:00 – 10:15 am
Break & Visit Exhibits

10:15 – 11:45 am
The Health Literacy Environment of Hospitals and Health Centers (HLEHHC)
Rima E. Rudd, PhD
Co-Author of Health Literacy Environment of Hospitals and Health Centers
Harvard T.H. Chan School of Public Health

11:45 am – 12:45 pm
Visit Exhibits & Lunch (provided)

12:45 – 2:15 pm
Panel One: Discussion of UTMC’s use of HLEHHC Assessment
  • Robert E. Heidel, PhD
    Assistant Professor
    Department of Surgery, Division of Biostatistics
    University of Tennessee Graduate School of Medicine
  • Kelsey Leonard, MSIS, AHIP
    Assistant Professor, Librarian
    Health Information Center University of Tennessee Medical Center
  • Sandy Oelschlegel, MLIS, AHIP
    Associate Professor, Director
    Health Information Center University of Tennessee Medical Center
  • Jennifer Russomanno, MPH, CHES
    Continuing Education Coordinator
    University of Tennessee Graduate School of Medicine

2:15 – 2:30 pm
Break & Visit Exhibits
2:30 – 3:30 pm
Improving Resident Oral Communication Skills Using Medical Simulation
Paul J. Huffstutter, MD
Co-Director
University of Tennessee Center for Advanced Medical Simulation
Assistant Professor
Department of Surgery
University of Tennessee Graduate School of Medicine

3:30 – 4:30 pm
Panel Two: Evaluating Print Patient Education
- Cynthia Baur, PhD
  Director
  University of Maryland School of Public Health
  Horowitz Center for Health Literacy
- Mary Ellen Bond-Cox, PharmD
  Pharmacist Specialist Patient Education Committee Chair
  University of Tennessee Medical Center
- Laura Bullock, PharmD, BCPS
  Program Director
  Pharmacy Residency
  University of Tennessee Medical Center

4:30 – 4:45 pm
Day One Wrap up

6:00-8:00 pm
Reception
University of Tennessee Medical Center Health Information Center

SATURDAY JUNE 3, 2017

7:30 – 8:00 am
Continental Breakfast

8:00 – 9:30 am
Breakout Sessions
Option 1: Applying Health Literacy Environment of Hospitals and Health Centers to your Organization
- Rima E. Rudd, PhD
  Co-Author of Health Literacy Environment of Hospitals and Health Centers
  Harvard T.H. Chan School of Public Health
Option 2: Improving Oral Communication with Patients Using Simulation
- Nicole Kissane-Lee, MD
  Assistant Medical Director
  University of Tennessee Center for Advanced Medical Simulation
- Melinda Klar, RN
  University of Tennessee Center for Advanced Medical Simulation
Option 3: Evaluating Print Patient Education Material
- Kelsey Leonard, MSIS, AHIP
  Assistant Professor, Librarian
  Health Information Center University of Tennessee Medical Center
- Cynthia Beeler MLIS, AHIP
  Associate Professor, Librarian
  Health Information Center University of Tennessee Medical Center
9:30 – 9:45 am
Break

9:45 – 11:15 am
Repeat Breakout Sessions

11:15 – 11:30 am
Closing Remarks